

PERTRONIC INDUSTRIES LTD

Advanced Automatic Fire Detection Systems - Design and Manufacture

Auckland Office:

359 Onehunga Mall, Onehunga 1061
PO Box 15-867, Auckland 0640
Telephone: 09 633 0226
Facsimile: 09 633 0228
Email: sales@pertronic.co.nz

Head Office

17 Eastern Hutt Rd, Wingate
P.O. Box 35-063, Wellington
Telephone: 04 567-3229
Facsimile: 04 567-3644
www.pertronic.co.nz

Product Support Policy November 2018

Pertronic Industries Ltd is committed to ensuring that fire alarm control panels and associated products manufactured by the company have a functional life expectancy of at least 15 years. The company undertakes to support this equipment with replacement components for at least that same period of time, provided that components outsourced from third party suppliers continue to be available.

Pertronic fire alarm panels and mimic cabinets have been manufactured from 1.6mm powder coated steel, from the same New Zealand supplier for the past 25 years.

It should be noted that the operational life of the entire fire alarm system (cabinets and components) is dependent on the equipment being installed in an acceptable environment, in addition to being correctly serviced and maintained in accordance with the requirements of NZS4512. Many fire alarm systems with greater than 20 years' service still have metalwork and components in a good condition, while other systems installed in harsher environments can show signs of decay (including cabinet rust) within the space of a few years, or less.